

# 10 eurodesk PRINCIPLES

## PREAMBLE

With a network of national coordinators connected to over 1000 local information providers and partners in 35 European countries, Eurodesk is the main source of information on European policies, mobility information and opportunities for young people. Eurodesk answers enquiries from young people and provides guidance for mobile young people in Europe. Through its networking and information tools, Eurodesk also offers quality training and support to those who work with young people. The network also updates and manages content on the European Youth Portal.

Eurodesk Centres operate according to the following principles:

- works with qualified and trained staff;
- is free of charge;
- takes into account the individual's requirements;
- provides information and guidance for all young people;
- provides neutral information;
- refers to other information services;
- enables access to local and regional information all over Europe;
- information is based on testimonials and true stories;
- refers especially to financial support programmes;
- works with verified and trusted sources.